



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886
E-mail:cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

C A No. Applied for Complaint No. 154/2025

In the matter of:

Sorabh GuptaComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 09th September, 2025

Date of Order: 25th September, 2025

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. The brief facts of the grievance are that the complainant applied for new electricity connection vide request no. 8007493285 at Plot no. 1, 60-A 1/3 to 1/9, Paharganj, MM Road, R J Road, Near Panchkuiya Road, Delhi-110055, the application of the complainant for new connection was rejected by OP on the grounds that already a connection in the name of Dhampur Alco Chem Pvt. Ltd company exist at applied site vide meter no. 1716902 and there is feasibility of one connection only.

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CGRF (BYPL)

Complaint No. 154/2025

2. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking new electricity connection under NX category at premises bearing no. Plot no. 1, 60-A 1/3 to 1/9, Paharganj, MM Road, R J Road, Near Panchkuiya Road, Delhi-110055 vide application no. 800749328. Reply further stated that the application of the complainant for new connection was rejected on following grounds:

A) During site inspection it was discovered that new connection as sought by the complainant is for above stated premises where already a connection in name of Dhampur Alco chem. Pvt. Ltd. Company exist and there is no feasibility for grant of new connection as already a connection has been sanctioned vide meter no. 17169102.

B) That the complainant has changed the entire structure of the premises in question without submitting any sanctioned plan or building approval plan as sub-division of property without sanction plan is illegal.

Hence, in violation of Rajendra Kumar Barjatya Vs U P Avas Evam Vikas Parishad 1 2024 INSC 990 and also in Kanwal Sibal Vs NDMC WP (c)/3637/2013.

3. The counsel for the complainant in its rejoinder refuted the contentions of the respondent as averred in their reply and submitted that the electricity connection bearing CA no. 154554664 in the name of M/s Dhampur Alco Chemical Pvt. Ltd is installed at second floor. The connection having C A no. 154554664 was released after the orders of this Forum only and after providing ESS space by the complainant for release of new electricity connection. Thereafter, OP has released one more connection in the subject premises after the complainant filed another complaint before the Forum.

4. Both the parties ~~seek~~ ^{sought} ample time for settling the matter amicably but could not reach to any settlement.

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5. During the course of hearing OP stated that the complainant failed to file any document to prove under what capacity he has applied for new connection.
6. The complainant in his support has submitted notarised Leave and license Agreement dated 20.12.2024 between Shrey Gupta and Sorabh Gupta. Shrey Gupta is son of the complainant. Instead the complainant should have submitted authority from board of directors which complainant failed to file. Therefore, in absence of proper documentation this Forum is unable to give any relief to the complainant.

ORDER

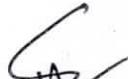
The complaint is rejected. OP has rightly rejected the application of the complainant for new connection =.

The parties are hereby informed that instant Order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.N. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN

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